



Application for Service

Date: _____

PHOTO ID REQUIRED AT TIME OF APPLYING FOR SERVICE

Applicant(s) Name(s): _____
(monthly bill will be in this person(s) name – list jointly if so desired, see below to add other authorized users)

2nd Contact Name: _____

Service Address: _____
(address) (city)

Billing Address: _____
(if different)

1st Contact:
Cell # _____
SS# _____
DOB _____
Employer _____
Employer # _____

2nd Contact:
Cell # _____
SS# _____
DOB _____
Employer _____
Employer # _____

I have had prior service with Colo Telephone Co: Yes No

DATE SERVICE IS NEEDED: _____

**Note: If payment is made by check there is a 7-10 day waiting period, if paid by cash/debit/credit card we can schedule your appointment today.*

Applicant Signature

Applicant Signature

Office Use Only:	Package Charge:	\$ _____
	Telephone:	\$ _____
Phone Number Assigned	Internet:	\$ _____
_____	DTV:	\$ _____
	Deposit: (=1 mth svc)	\$ _____
	Install Fees:(\$20/svc)	\$ _____
Appointment Date & Time:	Link-Up USAC Crdt	\$ - _____
_____	TOTAL DUE BEFORE HOOK-UP:	\$ _____
	Payment by:	cash check credit/debit card

SERVICE REQUESTED:

Discount Package: _____ \$

PHONE SERVICE OPTIONS

Local Telephone Service Only: \$
(Tone dial/FCC/911)

Long Distance Carrier If Not Included In Package:

I prefer to have Local Only Service – No Charge (#116)

#081 Lifeline–End User (-\$6.50) #091 Lifeline–Local Service (-\$1.75)

Calling Features Requested:

\$ 1.00 per month each:

- #121 Call Waiting #122 3-Way Calling #123 Call Forwarding
- Fixed: All calls forwarded immediately
- No Answer: Program # of rings then forward
- Busy: Calls forward to another # when line is busy

Caller ID Services:

#16100 Caller ID – Number Delivery – NO CHARGE

**** The following can be added if you have Caller ID service for \$1.50 per month each: ****

- #16100 Caller ID – Name Delivery # Anonymouse Call Rejection #166 Selective Call Rejection
- #165 Selective Call Acceptance #162 Automatic Callback #163 Automatic Recall
- #164 Distinctive Ringing

\$ 2.00 per month:

#120 Toll Control with Pin

\$ 2.95 per month:

#119 Telemarketing Blocking

VOICEMAIL SERVICES:

- #156 Voicemail Service – No Charge
- #157 Voicemail add-on \$ 4.95 per month (Includes: email notification, 9 sub mailboxes)
- #158 Voicemail add-on \$ 9.95 per month
(Includes email notification, 9 sub mailboxes, Phone notification, Msg Reply & Forward opt, Send msg opt, Distribution List Opt)

NO CHARGE FEATURES: Please circle Y or N by each of these services:

- # 117 Block 900 Number calls be made from my phone Y N
- # 118 Block Collect Calls be billed to my phone Y N
- Block 3rd Party calls be billed to my phone Y N (includes both authorized & unauthorized calls)
- # 160 Preferred Carrier Freeze Y N (with PCF, my long Inter & Intra Carrier can't be changed w/out my knowledge)

Wiring Maintenance Agreement for Telephone (\$1.00 per month) Y N

Only available for wiring installed by Colo Telephone Co

503 FUSC Charge – Required \$

TOTAL TELEPHONE \$

Indicate how you would like to be listed in the directory:

Directory Listing

Additional Directory Listing \$1.50 per year

I want my number non-published – No Charge (#130)

INTERNET OPTIONS:

___ I choose to have Internet Service Only \$

___ Modem Rent - \$1.00 per month (if applicable)

My computer system is: _____ (ex. XP, Vista, etc)

Security Password used when calling INS Tech Support

Username

Password (must begin with alpha – all lower case)

**Note: You can have 4 additional FREE email accounts – activate on INS homepage after you are connected*

#505 Federal Universal Service Charge – Required \$

Wiring Maintenance Agreement for Internet (\$1.00 per month) Y N

Only available for wiring and modems installed by Colo Telephone Co

I understand that DSL is a 'constant connection' to the Internet and is more susceptible to security breaches. I will not hold Colo Telephone liable for any system problems including loss of data or security related problems. I also understand that this service is strictly for subscriber use.

APPLICANT INITIAL _____

DIGITAL TV OPTIONS:

Franchise Fee \$ *Required In City Limits*

**Note: One set top box – Standard - included with DTV subscription – DVR additional \$5.00*

Premium Channel Option:

- ___ #423 Showtime \$ 11.95
- ___ #424 HBO \$ 12.95
- ___ #425 Cinemax \$ 10.95
- ___ #422 Starz-Encore \$ 11.95

- ___ #426 Cinemax with any other Premium Channel \$ 7.00
- ___ #427 The Works (Showtime/HBO/Cinemax/Starz-Encore) \$ 39.95

___ #440 High Definition Channels \$ 7.95

___ #429 Additional Set Top Box – Standard \$ 5.00 Qty _____ x \$ 5.00 = _____

___ #4290 Additional Set Top Box - DVR \$ 10.00 Qty _____ x \$10.00 = _____

___ #1610 Caller ID on your TV - \$ 1.50 per month * Must have caller ID Number/Name delivery on phone

Wiring Maintenance Agreement for DTV (\$1.00 per month) Y N

Only available for wiring and equipment installed by Colo Telephone Co.

TOTAL FOR INTERNET & DTV: \$

PLEASE READ CAREFULLY

TERMS AND CONDITIONS OF SERVICE:

- I understand that except for the applicant's spouse, only the applicant (*person(s) signing this application*) is responsible for the bill generated from Colo Telephone Company
- The applicant(s) agrees to pay established rates for all such services and equipment. In making this application the signed agrees to the rules and regulations of the Colo Telephone Company as set forth in the exchange tariff and to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application becomes a contract when accepted in writing by the Colo Telephone Company.
- I understand that if an appointment is necessary for the installation of my services, I am responsible for insuring that someone 18 years or older is present at my home/business for the duration of the installation. Employees of Colo Telephone will not enter my home/business to complete installation of services if someone over the age of 18 is not present at the scheduled appointment time.
- I understand that if I give Colo Telephone permission to enter my home when no one is present, I will not hold them responsible for _____?
- I understand that Colo Telephone reserves the right to assess a trip charge in the amount of **\$25.00** if the customer is not present at the agreed upon installation appointment time.
- I understand monthly service for local telephone, internet and DTV services are billed one month in advance and long distance charges are billed in arrears and any usage charges for long distance are billed in arrears.
- I understand my first bill will include any prorated amount for service from the installation date through end of the current billing cycle.
- I understand the bill is due upon receipt. If the bill is not paid by the end of the day on the 20th of each month, it is late and will incur a late fee on the balance. Late fees apply even if a payment arrangement has been approved. If a bill is not paid and no arrangements have been approved by the 26th of the month, services will be disconnected until payment is received at Colo Telephone in full. Once payment has been received, services will be reconnected and a reconnect fee of **\$20.00 per disconnected service** will be applied.
- All equipment we install or provide to you remains property of Colo Telephone Company and must be returned to our business office upon disconnection of services or I will be charged full price of the equipment.
- FTTH Customers – The applicant agrees to provide a 110 outlet for power within 15 feet of the UDP (box located outside your house) and assume responsibility for the cost of the electricity.